

SOLVING THE MEXICAN DENTAL CLAIMS PUZZLE



DCAL™

Our secure and innovative platform was designed to give your claims-handling staff the ability to quickly and efficiently adjudicate dental claims originating in Mexico.

Comply Systems Your Partner In Success

THIS IS A SIMPLE, EFFICIENT & RELIABLE WEB-BASED SYSTEM THAT WILL HELP USERS SAVE BOTTOM-LINE COSTS FOR ALL DENTAL CLAIMS ORIGINATING IN MEXICO.



The DCAL system provides the claims handler with up-to-date reasonable and customary rates—by dental code—for the specific geographical zone where the service was provided.

By using the DCAL™ system, dental payers can process foreign claims while saving your company money. At Comply Systems, we believe that Mexican dental providers deserve to be paid in a timely and fair manner for services rendered to insured patients. At the same time, we protect our clients from paying inflated costs for services received by their members in Mexico. All procedures are listed under treatment codes as set by the American Dental Association.

Key Features:

- Web-based platform
- Secure, 24/7 online access
- User-friendly
- Real-time, interactive reporting
- Accurate dental procedure pricing
- License fraud detection
- TIN fraud detection
- Multi-user environment
- No hardware or software required
- Nightly offsite system backups



Please contact us for a free demonstration



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THE FACTS

Thousands of insured American residents are crossing the Mexican border for dental treatments.

There are no out-of-pocket expenses for insured patients seeking treatment in Mexico, making it very attractive for patients looking for a bargain.

Abusive billing behavior by dental providers takes many forms, the most common involves overbilling for the purpose of charging U.S. rates for services that were rendered in Mexico, rather than local Mexican rates.

THE PROBLEM

Insurance companies are being defrauded of millions of dollars by Mexican dentists and/or billing agencies charging U.S. prices for services rendered in Mexico.

This cross-border dental fraud will become more common as dental expenses increase in the U.S.

Dental providers and U.S.-based third party billers are working in concert to defraud YOU!

THE SOLUTION

Expert knowledge of the Mexican dental network and reasonable and customary Mexican dental rates are key to preventing cross-border dental fraud.

DCAL provides up-to-date Mexican reasonable and customary rates by the geographical zone where the services were rendered.

DCAL experts have more than 20 years experience investigating and preventing fraud.

A CASE STUDY

DCAL identified the following fraudulent activity for all claims submitted by a client over a three-month period:

Three out of four billing agencies used the same TIN on different dentists

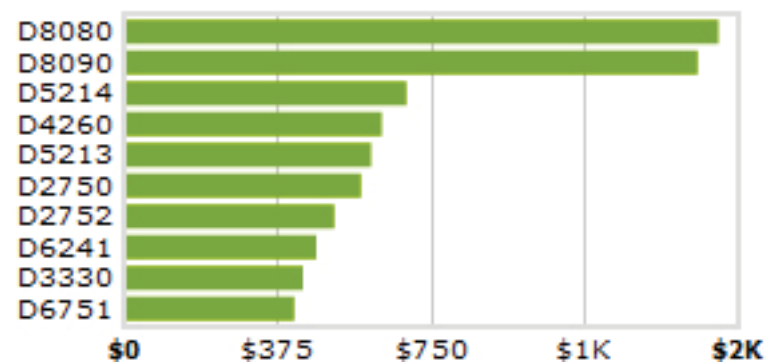
Three out of four billing agencies used different TINs on the same dentist

One out of two billing agencies used consecutive serialized TINs indicating the possibility of fraudulently creating TINs to be used on behalf of the service providers

CASE STUDY STATISTICS

| | |
|------------------------------|---------|
| % of inaccurate claims | 100% |
| Average charge per claim | \$1,722 |
| Average overcharge per claim | \$ 927 |
| Average % savings per claim | 60% |
| Highest % code overcharged | 325% |

TOP TEN CODES - Average overbilled



Please contact us for more information